



# 2013 ANNUAL REPORT

AUGUST 31, 2013 - JULY 31, 2014

*Because of You,  
the Comfort,  
Care, and Love of  
Hospice Visions, Inc.  
Offers Hope, One  
Person and Family  
at a Time!*



*As I look ahead to completing twenty years of serving our great community, I am amazed at how far we have come and embrace the opportunities that lie ahead. We have had our share of growing pains over the last several years and are finally getting the key team-members in place, so that we can all breathe a little easier at the end of each day. At Hospice Visions, we truly believe hospice is our calling, not just a job!*

*During our fiscal year from August 1, 2013 through July 31, 2014, we provided direct patient care to 274 patients and their families throughout Gooding, Jerome, Lincoln, and Twin Falls counties. In addition to this, our bereavement services connected us to 1,221 patients and their families. I am proud to say an external survey reported that the overall rating of our hospice was 98.8%, and 100% of the patients' families surveyed would recommend our services to others!*

*At Hospice Visions we are standing on a solid foundation. I am happy to say that we now have a full time Quality, Assessment, Performance, Improvement, and Compliance Officer, Cindy Anton, RN, CHPN. We are preparing for future growth by focusing on strategic partnerships, collaborations, innovation, and service excellence. It is our hope, through these efforts, that we will increase access to the comfort, care, and love we provide to our patients and their families during their end of life journey.*

*Thank you all for your support of Hospice Visions, Inc.*

*Tami Slatter, RN, BSN  
Executive Director*

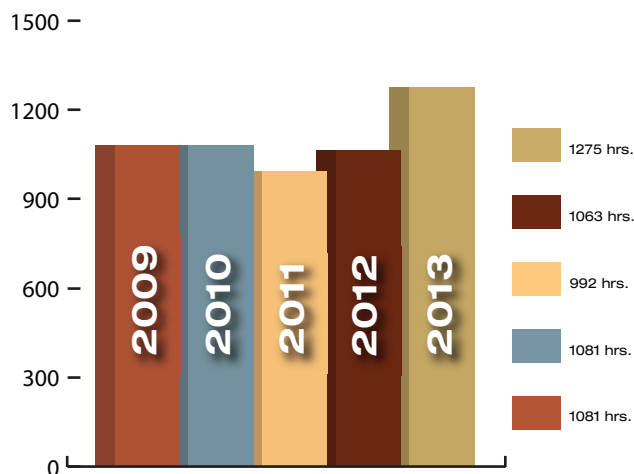
*I would like to welcome Nora Wells to our organization as Volunteer Coordinator. We are sorry to see Mary Devey leave us but understand the importance family plays in our lives and we wish her the very best! With that being said I will let Nora fill you in on her exciting news.*

*Tami Slatter*

Volunteers are the backbone of Hospice Visions, Inc. In an ongoing effort to increase our volunteer base and provide a variety of volunteer services we have joined Volunteermatch.org, a nationwide volunteer recruitment data base that, in four short months, has received several inquiries about our volunteer program. We are in the process of recruiting a Master Painter from Korea to help us implement a healing arts program for our patients as well as recruiting qualified, licensed therapy dogs to offer pet therapy to our patients. We are looking to enhance our gift of music to reach each of the Assisted Living Facilities where our patients reside. We are busy almost daily filming, editing and individualizing "Life Reviews" for many of our patients thanks to our volunteer photographer/videographer, Frank Ellis. Our Buhl Quilters Group is gearing up to begin quilting again for Hospice Visions, Inc patients in early 2015. Hospice Visions, Inc. has made a concentrated effort to network with local community nonprofit organizations to better serve our patients and their families. In a nutshell, the Hospice Visions, Inc. volunteer program is a work in progress and we anticipate expanding our services as well as those served with comfort, care and love.



## Hospice Visions, Inc. Volunteer Hours



### Thank you

to all of our wonderful volunteers who give graciously of their time to support our cause.

We had a cost savings of **\$28,228.50** because of your dedication and hard work.

**We could not do it without you.**



## WE HONOR VETERANS



**Flags presented to Veterans from  
VFW POST 2136**

As a Level Three partner in the We Honor Veterans program Hospice Visions, Inc. continues to serve and recognize the unique needs of America's Veterans and their families while guiding Veterans through their life stories toward a more peaceful ending.

We have developed and implemented programs that recognize the unique clinical, psychological and spiritual needs of Veterans as they age. We developed a partnership with Funeral Homes ensuring that each of our Veterans passes away Under the Stars. A ceremonious tribute to their service and sacrifices as we drape the American Flag over the Veteran upon their passing to remain with them through interment.

We actively participate in collaborating with the Veterans Administration (VA) and the National Hospice and Palliative Care Program (NHPCO) as we contribute in the Veterans Module (FEHC-V) for use with the Family Evaluation of Hospice Care (FEHC). FEHC is a post-death survey designed to yield actionable information that reflects the quality of hospice care delivery from the perspective of family caregivers. Results from the questions in the Veterans Module (FEHC-V), in combination with the results from the basic survey, allowed us to evaluate care delivered to our Veterans. Because of our continued participation in this survey we are able to improve communication with the Veteran, VA, and family members safeguarding better care for our Veterans and their surviving spouses.

We continue our sense of duty hosting numerous Veteran Recognition Ceremonies in facilities such as Bridgeview, Heritage & Woodstone Assisted Living and Twin Falls Care Center. We remain steadfast in our commitment to caring for our Veterans and are always looking for ways to serve them and their loved ones.

**If you are interested in being a part of the We Honor Veterans program please contact our office.**

Since its incorporation as a 501(c)(3) non-profit organization in 1995, Hospice Visions, Inc. has worked diligently to provide access to quality care and comfort for those individuals and their loved ones facing limited life expectancy throughout Twin Falls, Jerome, Lincoln and Gooding Counties.

***We could not do this without your support in our fundraising efforts, generous donations and community grants.***



## Visions of Home Hospice Home

We would like to thank St. Luke's Community Health Improvement Fund for their continued support to help defray costs and scholarship residents of our "Visions of Home" hospice home. This grant helps our effort to make the Magic Valley a better place to live by offering greater choices and access to quality, compassionate care and supportive services at the end-of-life when a patient cannot spend their final journey in this life, at home.

## 19th Annual Benefit Golf Tournament



Thank you also to those who participated in our 19th Annual Benefit Golf Tournament held Saturday August 24th, 2013 at Clear Lake Country Club, Buhl, Idaho. We had 25 teams who participated and over 75 donations from our community. Because of the dedicated businesses and individuals who show support each year we are able to provide hospice care to those vulnerable patients and families who are uninsured and underinsured.

**Thank you Clear Lake Country Club.**



## Festival of Giving

This was our second year to participate in the Festival of Giving sponsored by and held at the Southern Idaho Landscape Center, in November. Together, individual donors and local non-profits decorated trees and wreaths that were auctioned off at the Gala of Giving. With the collective participation of the public and many charities, not one, but many, benefited from the Festival making it a win-win for everyone in our community. We greatly appreciated the support we received this year.

**Thank you Southern Idaho Landscape Center.**

## 2nd Annual Butterfly Release



Our 2nd Annual Butterfly Release was held June 26th at Canyon Crest Event Center. We released hundreds of butterflies in honor of loved ones. Our Butterfly Release is an uplifting, joyful experience honoring those we love, and remembering those we have lost. This is an occasion for anyone who has lost a loved one, or to honor a loved one who is living, and to pay tribute to him or her in a very unique way. Proceeds from this event helped support our “Visions of Home” hospice home.

**Thank you Canyon Crest.**

## dream foundation®

Quality of Life is a focus of the caring staff at Hospice Visions, Inc. At the end of life, many people find that they have unfinished goals or dreams which they would like to have fulfilled.

Hospice Visions, Inc. works in partnership with the **dream** foundation® to assist hospice patients and their family members in potential access to unfulfilled dreams.

Most recently, the hospice team helped a family to find a long-lost relative, estranged for more than two decades. Joint work with the **dream** foundation® allowed for the family to be reunited by phone, and the relative to fly to the Magic Valley in order to be with her family and loved-one on hospice.

## Home Safe Home



To the benefit of the residents of the Magic Valley, Hospice Visions, Inc. offers its Home Safe Home program. Home Safe Home is intended to assist our community members in access to community resources, long term planning and information about State and Federal Benefit programs. Home Safe Home is a patient-driven program; qualified staff are available to assist.

To illustrate, a specific Home Safe Home recipient received support and guidance offered by trained social workers earlier this year. Over a span of two days, staff assisted one of our community members, who was struggling to find stable housing in order to access life-sustaining medical treatment. This struggle had been going on for a period of 1 year.

With the assistance and advocacy of Home Safe Home providers, this individual was able to immediately move into subsidized housing, allowing him to have access to much-needed medical care.

## Comments from Patient's Families

*We were informed by relatives and friends that the hospice workers were like angels to assist our family. They were so kind, compassionate, and concerned. We loved them.  
Thank you!*

*Diane King, Spouse*

*We feel fortunate to have had Visions Hospice helping us care for mom in her last months of life.  
I would recommend them to friends.*

*Chris Gillette, Daughter*

*I'm very pleased with the excellent quality customer service we received with Hospice Visions.*

*Jim Evans, Brother*

*Visions was very good to us. I would recommend them highly.*

*Deanna Metcalf, Spouse*

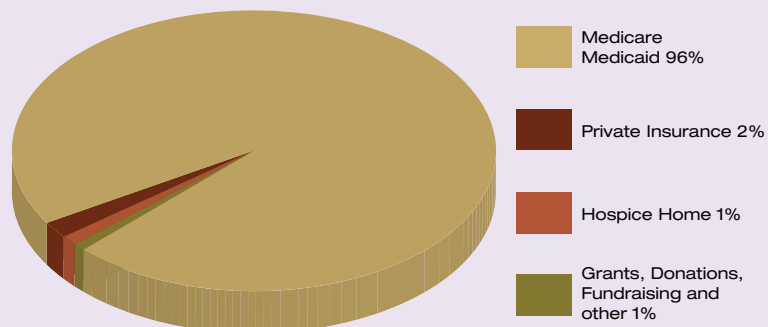
*Excellent care and a first class organization! Thank you for all you have done for our whole family.*

*Wayne Iverson, Spouse*

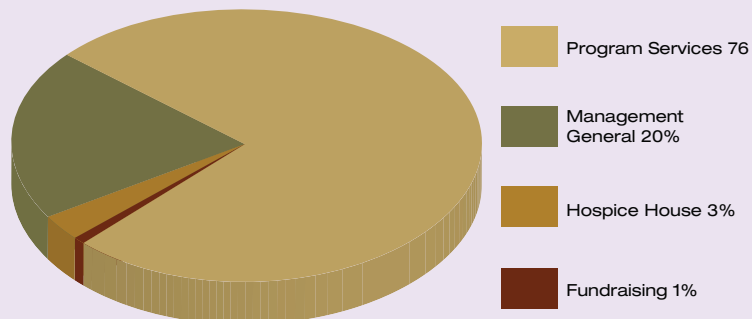
*Once again I would like to express my heartfelt appreciation for your services. The onsite care you provided along with the sage advice and understanding of Karen Boomhower were required and appreciated. Many of your bereavement messages really hit home and were taken to heart. Not a day goes by that I do not think of and miss Dorothy, my life partner, but Karen and the bereavement messages were an enormous assistance in surviving my loss. Thank you for your assistance.*

*LD, Spouse*

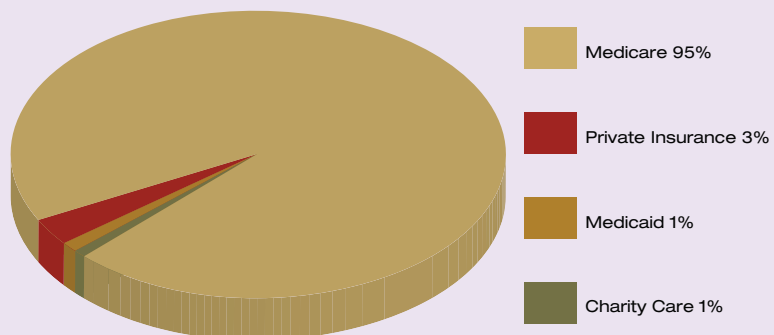
## Hospice Visions, Inc. Revenue



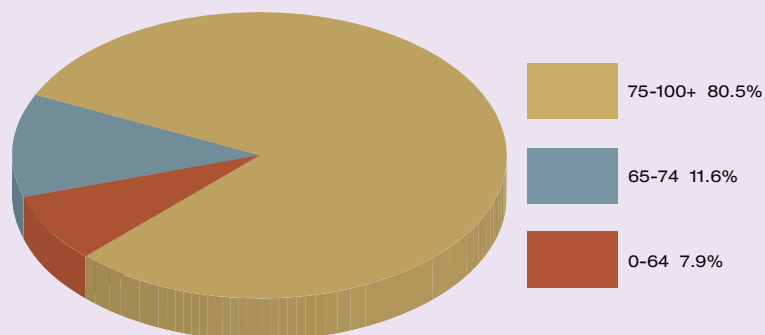
## Hospice Visions, Inc. Expenses



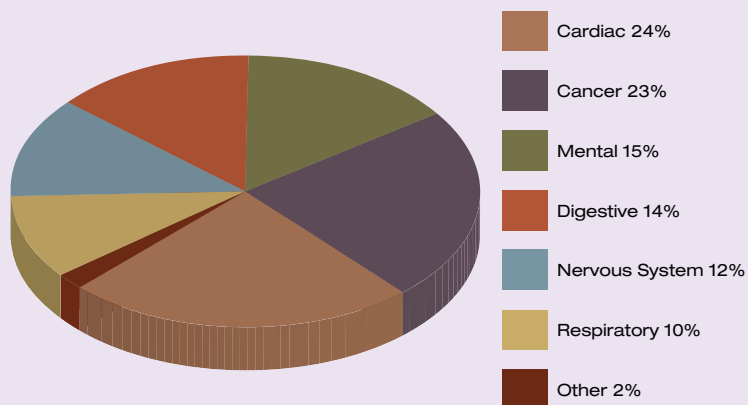
## Patients by Funding



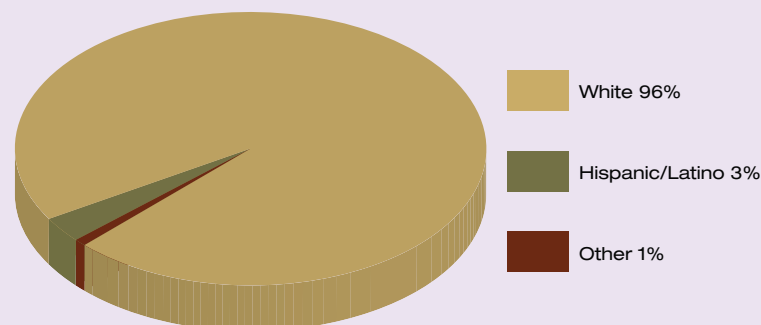
## Patients by Age



## Patients by Diagnoses



## Patients by Ethnicity







**Sister Rose Mary  
Boessen**



**Dr. Richard  
Hammond**



**Dr. Cole  
Johnson**



**Nina  
Karel**



**Helen  
Shewmaker**



**Joed  
Steinberg**



**Tug  
Worst**

**Not pictured: Jay Bride and Rick White**

